



Hospitality **A**udit **S**ervices



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Hospitality
Audit
Services



Auditing
Test Purchasing
Mystery Guests
Investigations

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**'Helping businesses
to trade more profitably'**



Chris Pearson is the owner of Hospitality Audit Services. He has over 30 years' experience of the hospitality industry in a number of roles.

Most recently he was the Senior Internal Auditor for Mint Hotels. This company owned eight 4* contemporary hotels in the UK and Amsterdam. The largest were at the Tower of London and in Amsterdam with 550 bedrooms and extensive F&B operations. He worked for Mint Hotels for five years until February 2012 when it was merged with Hilton Worldwide.

Hospitality Audit Services Ltd was formed in July 2012. The business is split into three divisions;

Stock Control & Management Accounting for small hospitality businesses. We stocktake a number of small local public houses.

Auditing for large hotel companies. We audit large branded hotels across the UK and Europe.

Test Purchasing. We conduct regular test purchases at a number of large prestigious hotels throughout the UK.

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Auditing

We audit hotels throughout Europe and the UK. Brands include Crowne Plaza, Hilton, Holiday Inn, Doubletree, Westin and Radisson.

Our audits check businesses for both risk and compliance. Areas reviewed include finance and operations
Audit programmes are agreed in advance and can cover any area of a business including;

- Full hotel audits reviewing all areas including Finance, Food and Beverage, Front of House, Housekeeping and Human Resources
- Cash handling & banking audits reviewing safes, cash counting areas, floats, end of shift documentation plus till to bank cash and credit card checks
- Food and Beverage operations audits including stock control and purchasing
- Specific finance audits, for example, credit control, purchasing and payroll

Reporting formats are agreed in advance and reports are discussed at the end of each audit.

Test Purchasing Mystery Guests

We co-ordinate **test purchase** visits to check cash handling accuracy in premises where cash accounts for a lot of the revenue, for example hotel bars and public houses. Integrity tests on employees are also conducted. A full report for checking against till systems is issued within two working days of any visit.

Mystery guest visits check employee and premises compliance with company and industry standards and relevant legislation.

Check lists are agreed in advance.

Investigations

In the short time that Hospitality Audit Services have been trading we have helped a range of businesses including;

- A large FTSE hospitality company who required help in sifting through documentation as part of a financial investigation
- A local authority who required help with preparing a catering tender

Help can be given in any area including financial and operational investigations.